

Special Issue



Golf Course View Cluster Association

Tabs

February 2015

## GCVCA Board of Directors Officers

#### President

|                     | 2159            |  |
|---------------------|-----------------|--|
| 703-758             | -0609           |  |
|                     |                 |  |
|                     | 2206            |  |
| 703-391             | -7228           |  |
| Secretary/Treasurer |                 |  |
| augh                | 2080            |  |
| 512-560             | -2498           |  |
| Assistant Treasurer |                 |  |
| 703-255             | -2461           |  |
|                     | augh<br>512-560 |  |

### Directors

| Rob Aaron      | 2172         |
|----------------|--------------|
|                | 703-596-2172 |
| Joe Durishin   | 2113         |
|                | 305-215-4108 |
| John Natoli    | 2076         |
|                | 571-268-0721 |
| Gary Villhauer | 2174         |
|                | 703-758-7113 |

#### **Committee Chairpersons**

Architecture Sandy Dresser

Capital Improvements Bob Williamson John Natoli

> Communication Sandy Dresser

**Drainage** Gary Villhauer Bob Williamson

Landscape & Trees Patty Williamson 703-391-7228

> Playgrounds Rob Aaron Joe Durishin

#### Financial Management Disclosure Packets

Karen Seymour 703-255-2461 fourflyin@aol.com

PO Box 434 Oakton VA 22124-0434

#### **Cluster Website**

www.golfcourseview.org

Cluster Email

gcvca@golfcourseview.org

## Next Board Meeting

March 10, 2015, 7:30 pm, at

# Information When You Need It at www.golfcourseview.org

The Cluster has a wide variety of resources to provide the information you need to enjoy living in Golf Course View and Reston. The most under-used resource, and possibly the most helpful, is the Cluster website: www.golfcourseview.org.

When you have a question like:

- How much is the 2015 assessment?
- Where do I mail my check?
- Does anyone know of a good plumber?
- There's a Verizon truck parked in my parking space—can he do that?
- Do I need RA approval to replace my gutters?

You can find the answers to these questions online at the Cluster website. It's easy to use and it's available whenever you need it.

At right is a copy of the top half of our website homepage. When you go to the website, you'll see that the bottom half of the page contains the name, contact information and mailing address for Karen Seymour, our Assistant Treasurer and Financial Manager—i.e., the answers to questions regarding payment of your annual assesment. To access some files on the website you need Adobe Reader. If you don't have it on your computer or smart phone, there's a link to the free download near the bottom of the homepage.

The amount of the annual assessment and quarterly installments is published every year in the December issue of the newsletter. You'll find a copy of that newsletter at the **Newsletters Tab** on the left side of the homepage. Just click on the Tab, then scroll down to the December 2014 newsletter and click on the link. To leave the newsletter you're looking at (or any other link you've click on), just click on the back arrow in the top left corner of your browser.

The Cluster Handbook, that contains information about cluster policies and procedures and spells out the cluster design standards, is available at the **Hand-book and Standards Tab.** Click on that Tab and you'll find links not only to the Handbook itself, but also to:

- the cluster exterior paint palette and the rules for using it,
- the RA-DRB application form,
- floor plans for each townhouse model,
- the cluster's recommended Contractors List. Just click on the link to the information you need.

While the cluster parking rules and assessment collection policy are explained in the Handbook, the detailed formal wording is contained in the Cluster Bylaws. You can access a copy of the Bylaws, the Articles of Incorporation and the approved minutes of board of director meetings at the **Bylaws and Minutes Tab.** 



residents while maintaining the sphendor of our beautiful natural surroundings. Our community continues to cultivate the values of the original builders and homeowners. Our townhomes retain their charm and architectural design. Our residents, whether they be the original owners or more recent arrivals, work to preserve our sense of community based on the values of family, security, and appreciation of nature.

Top half of the Cluster website homepage.

Can a Verizon truck park in my parking space? Can the cluster legally tow my car? Your answers are in the Bylaws and they're on the website.

If you're selling your house, you're legally required to provide your prospective buyer with a disclosure packet that contains the Bylaws, Handbook, board minutes, financial and insurance information for the Cluster. Where do you get it? At the website homepage or in any issue of the newsletter you'll find Karen Seymour's contact information. How much does the packet cost and how will it be delivered? Go to the **Disclosure Packets Tab** on the website homepage. Want to tell your prospective buyers about the cluster? Send them to the cluster website...

Do you think your rights under the Cluster Bylaws or the Virginia Property Owners' Association Act have been violated by an action of the cluster board? You can go to the **Complaint Procedures Tab** on the website to download both an explanation of the complaint procedure and the proper forms to use to file your complaint. Just click on the appropriate links. Not sure if you have a viable complaint? Go to the **Bylaws and Minutes Tab** to review the specific rule in question or contact the cluster president for a copy of the applicable Virginia law.

Do you have a change in your contact information to provide to cluster management? If you can't remember the cluster email address, go to the **Contact Us Tab** and enter your information there.

The cluster website is your quickest and easiest source of the information you need when you need it. Bookmark the website on your smart phone and computer web browsers. Keep it where you can get to it whenever you have a question or need more information.

And just for fun, check out the photographs of the cluster at the **Photo Album Tab**. If you have photos of the cluster that you'd like to share with us and prospective homeowners, please send the jpeg files by email to gcvca@golfcourseview.org or deliver the photos to Sandy Dresser. She'll return your originals to you promptly.